

## National Grid Description of Monthly TSA Billing Procedure

The initial bill (for July 2012) was prepared and submitted to Liberty for Granite State and Energy North based on initial data on August 30th.

National Grid will do a detailed review of the initial data and provide detail (to the extent available from its systems) to Liberty and a final bill will be prepared by approximately September 10<sup>th</sup>. The Companies will pay National Grid based on the initial bills. When the August initial bill is prepared (by approximately September 15<sup>th</sup>), it will include a line item for the month of July true-up based on the final bill (either positive or negative adjustment).

Going forward, a monthly initial bill will be prepared based on the data in the National Grid accounting system by approximately the 15<sup>th</sup> of each month.

A final bill for the previous month for which the initial bill was issued will be prepared by approximately the 10<sup>th</sup> of each month.

For example:

On September 15<sup>th</sup>, an initial bill for the month of August will be submitted to Liberty for payment. This bill will include the true-up from the final July bill.

On October 10<sup>th</sup> a final bill will be prepared and sent to Liberty, including data in detail to the extent available from our system for the month of August.

On October 15<sup>th</sup> an initial bill for the month of September will be submitted to Liberty for payment. This bill will include the true-up from the final August bill.

Liberty Utilities  
11 Northeastern Blvd  
Salem, NH

Date: 08/30/2012  
Invoice #: 00001-000004  
Terms: Net 20

Initial Billing for Transition Services Activity:  
Final Billing for Transition Services Activity:

July 2012  
N/A

TSA Name	Granite State	Energy North	Total
Payroll	25,106.71	-	25,106.71
Employee Benefits	69,005.15	-	69,005.15
Pension Administration	-	-	-
Labor Relations	4,016.09	-	4,016.09
Staffing Support	-	-	-
<b>Human Resources</b>	<b>98,127.95</b>	<b>-</b>	<b>98,127.95</b>
Financial Reporting	38.77	-	38.77
Accounting Consulting	-	-	-
Financial Training Service	-	-	-
Accounts Payable Processing	-	-	-
Accounts Payable Consulting	-	-	-
Cash Management	-	-	-
Tax Consulting	-	-	-
Property Tax Services	2,534.60	1,988.77	4,523.37
Claims Handling /Investigation	-	-	-
<b>Finance</b>	<b>2,573.37</b>	<b>1,988.77</b>	<b>4,562.14</b>
Planned Major Mtnc	1,258.72	-	1,258.72
Emergency Mtnc & Tech Svcs	592.46	-	592.46
Field Crew Dispatch & Scheduling	-	-	-
Electric Eng & Design	1,054.25	-	1,054.25
Resource & Workload Planning	2,489.79	-	2,489.79
Electric Fdr ,Sub T and Sub Asset Planning	3,223.48	-	3,223.48
Sub Mtnc Programs /Engineering	2,226.59	-	2,226.59
Vegetation Management	106.03	-	106.03
Customer Meter Support	1,531.42	-	1,531.42
Electric Meter Shop	-	-	-
Electric Lab	272.33	-	272.33
Infrared Testing	-	-	-
Mapping & Records	2,212.03	2,323.43	4,535.46
Relay & Protection	444.33	-	444.33
Codes & Standards	148.43	-	148.43
Mutual Assistance	-	-	-
Business Continuity & Emergency Logistics	57.24	-	57.24
Ops Miscellaneous	174,561.44	-	174,561.44
Network Strategy & Planned Major Mtnc	-	46,252.25	46,252.25
Operations Regulatory Support	-	-	-
Emergency Mntc Engineering & Technical Svcs	-	3,448.69	3,448.69
Mandated Programs, inc Leak Surveys	-	1,812.71	1,812.71
LNG Compliance & Training	-	-	-
Gas Engineering & Design	-	-	-
QA/Analysis & Process Improvement	-	-	-
Gas Support/Workload Planning	-	755.95	755.95
Meter Ops/Meter Shop	-	-	-
Reliability Planning	-	-	-
System Integrity, Asset Replacement, & Corrosion Control	-	255,977.37	255,977.37
Ops Misc	-	164,326.34	164,326.34
<b>Operations</b>	<b>190,178.54</b>	<b>474,896.74</b>	<b>665,075.28</b>
Energy Efficiency	1,893.21	-	1,893.21
C&I Sales/Support	38.45	-	38.45
<b>Energy Solutions Delivery &amp; Efficiency</b>	<b>1,931.66</b>	<b>-</b>	<b>1,931.66</b>
Network Control	-	10,835.34	10,835.34
Load Forecasting	-	-	-
Energy Procurement	6,477.63	970.83	7,448.46
Energy Procurement Consulting	-	-	-
Distributed Generation Svcs	-	-	-
Gas Control	-	-	-
Procurement Svcs General	-	-	-
Energy Transactions	-	-	-
Gas Load Forecasting	-	-	-
Procurement Consulting	-	-	-

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Initial Billing for Transition Services Activity:  
Final Billing for Transition Services Activity:

July 2012  
N/A

TSA Name	Granite State	Energy North	Total
<b>Energy Control &amp; Supply</b>	<b>6,477.63</b>	<b>11,806.17</b>	<b>18,283.80</b>
Project Mgmt Svcs	2,240.89	-	2,240.89
Cost Mgmt	-	-	-
<b>Project Management</b>	<b>2,240.89</b>	<b>-</b>	<b>2,240.89</b>
HS&E Monitoring, Reporting Compliance & Training	303.60	-	303.60
Health & Safety Fld Support	-	-	-
Technical Training	7,307.57	-	7,307.57
Environmental Compliance	-	-	-
Environmetal Field Support	-	-	-
SIR	-	745.52	745.52
Spill Control Response	-	-	-
Environmental Reg Support & Consultation	-	-	-
Licenses, Permits & Orders	-	-	-
<b>Health, Safety &amp; Environment</b>	<b>7,611.17</b>	<b>745.52</b>	<b>8,356.69</b>
Site Services	-	-	-
Security Consulting	-	-	-
NERC/NPCC Reg Compliance	-	-	-
<b>Security</b>	<b>-</b>	<b>-</b>	<b>-</b>
Supply Chain Mgmt	-	-	-
Mat Mgmt System Support	-	-	-
Supplier Contracts	-	-	-
Warehouse Access	-	25,347.42	25,347.42
Fleet Services	-	-	-
<b>Supply Chain &amp; Inventory</b>	<b>-</b>	<b>25,347.42</b>	<b>25,347.42</b>
Call Center Ops	5,865.81	27,129.07	32,994.88
Meter Rdg, Billing & Payment Processing	5,230.70	191,904.82	197,135.52
Collections Support	-	-	-
New Business Admin	-	1,484.60	1,484.60
Revenue Protection	-	-	-
Customer Data Migration	-	-	-
Meter Data Services - Support	-	-	-
<b>Customer Service</b>	<b>11,096.51</b>	<b>220,518.49</b>	<b>231,615.00</b>
General	2,539.42	-	2,539.42
Regulatory Reporting	1,434.23	3,626.21	5,060.44
<b>Regulatory Support</b>	<b>3,973.65</b>	<b>3,626.21</b>	<b>7,599.86</b>
Identification of Books & Records	-	-	-
Seperation & Transfer of Books & Records	-	-	-
<b>Records Management</b>	<b>-</b>	<b>-</b>	<b>-</b>
Business Applications	6,082.92	132.31	6,215.23
Collaboration Services	-	-	-
Data Centers	-	-	-
Client services	-	-	-
Contracts & Licenses	-	-	-
Infrastructure Services	65,485.32	82,339.87	147,825.19
Networking Support	-	-	-
EMS/SCADA	-	-	-
Security Services	911.86	-	911.86
<b>IT</b>	<b>72,480.10</b>	<b>82,472.18</b>	<b>154,952.28</b>
<b>TOTAL</b>	<b>396,691.47</b>	<b>821,401.50</b>	<b>1,218,092.97</b>

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

										Attachments (Check if attached)								
Schedule A Service		Liberty Service Rep (per closing document)	NG Service Rep (per closing document)	In Use	Changes in Service Rep	Changes in TSA Lead	Changes in Scope	Request to Terminate	Confirmation of Termination	Comments	Approved By TSA Lead - Liberty	Approved By TSA Lead - NG	Monthly Statements	TSA Scope Changes	Disputes, Invoice changes	Meeting minutes	Escalated Complaint	Updated org charts
General Protocol																		
Correspondence, Invoices, Notices and other Communication																		
Human Resources																		
										Remove Linda Doering (Liberty Rep)								
HR-1	Payroll Services	Mark Smith / Linda Doering	Laurie Hare	Yes	X	No	No	No	N/A		Mark Smith	Karyle Hills						
HR-2	Employee Benefits	Mark Smith	Lori Santoro	Yes	No	No	No	No	N/A		Mark Smith	Lori Santoro						
HR-3	Pension Administration	Mark Smith	Lori Santoro	Yes	No	No	No	No	N/A		Mark Smith	Karyle Hills						
HR-4	Labor Relations Support	Mark Smith	Thomas Ryan	Yes	No	No	No	No	N/A		Mark Smith	Brian Varga						
HR-5	Staffing Support	Mark Smith	Maryjane Baer	Yes	No	No	No	No	N/A		Mark Smith	Brian Varga						
Financial Services																		
Fin-1	Financial Reporting	Linda Doering	Ron Boches	Yes	No	No	No	No	N/A		Linda Doering	Ron Boches						
Fin-2	Accounting Consulting	Linda Doering	Mike Wald	Yes	No	No	No	No	N/A		Linda Doering	Ron Boches						
Fin-3	Financial Training Service	Linda Doering	Mike Wald	Yes	No	No	No	No	N/A		Linda Doering	Ron Boches						
Fin-4	Accounts Payable Processes	Linda Doering	John Napolitano	Yes	No	No	No	No	N/A		Linda Doering	Ron Boches						
Fin-5	Accounts Payable Consulting	Linda Doering	John Napolitano	Yes	No	No	No	No	N/A		Linda Doering	Ron Boches						
Fin-6	Cash Management	Linda Doering	Chris DiGilio	Yes	No	No	No	No	N/A		Linda Doering	Ron Boches						
Fin-7	Tax Consulting Services	Susan Wan	Arthur Kiperberg	Yes	No	No	No	No	N/A		Linda Doering	Ron Boches						
Fin-8	Property Tax Services	Linda Doering	Paula Leaverton	Yes	No	No	No	No	N/A		Linda Doering	Ron Boches						
Fin-9	Claims Handling/Investigation	Paul Kinch	Joseph Weber	Yes	No	No	No	No	N/A		Linda Doering	Ron Boches						
Operations																		
Planned Major Maintenance & Capital Construction										Replace with Dan Bunszell (NG Lead)								
Elec Ops-1	Construction	Chris Brouillard	Mark Phillips	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Emergency Maintenance Engineering and Technical Services										Replace with Dan Bunszell (NG Lead)								
Elec Ops-2	Technical Services	Chris Brouillard	Marie Jordan	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Field Crew Dispatching and Scheduling										Replace with Dan Bunszell (NG Lead)								
Elec Ops-3	Field Crew Dispatching and Scheduling	Norm Gallagher	Gary Bennett	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Electric Engineering and Design										Replace with Dan Bunszell (NG Lead)								
Elec Ops-4	Electric Engineering and Design	Chris Brouillard	Bob Brawley	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Resource and Workload Planning										Replace with Dan Bunszell (NG Lead)								
Elec Ops-5	Resource and Workload Planning	Chris Brouillard	Jim Patterson	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Electric Feeder, Sub-Transmission and Substation Asset Planning										Replace with Dan Bunszell (NG Lead)								
Elec Ops-6	Substation Asset Planning	Chris Brouillard	Rob Sheridan	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Substation Maintenance Programs/Substation Engineering										Replace with Dan Bunszell (NG Lead)								
Elec Ops-7	Engineering	Chris Brouillard	John Gavin	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Vegetation Management										Replace with Dan Bunszell (NG Lead)								
Elec Ops-8	Vegetation Management	Kurt Demmer	Anne Marie Moran / Craig Allen	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Customer Meter Support										Replace with Dan Bunszell (NG Lead)								
Elec Ops-9	Customer Meter Support	Kurt Demmer	Christopher Gibb / Robert Preshong	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Electric Meter Shop										Replace with Dan Bunszell (NG Lead)								
Elec Ops-10	Electric Meter Shop	Kurt Demmer	James Kelly	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Electric Lab (testing&calibration of tools, equipment and PPE)										Replace with Dan Bunszell (NG Lead)								
Elec Ops-11	Electric Lab (testing&calibration of tools, equipment and PPE)	Kurt Demmer	James Kelly	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Infrared (IR) Testing										Replace with Dan Bunszell (NG Lead)								
Elec Ops-12	Infrared (IR) Testing	Kurt Demmer	James Kelly	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Mapping & Records										Replace with Dan Bunszell (NG Lead)								
Elec Ops-13	Mapping & Records	Chris Brouillard	Michael Yarbrough / Brian Miller	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Relay and Protection										Replace with Dan Bunszell (NG Lead)								
Elec Ops-14	Relay and Protection	Chris Brouillard	Mark Peterson	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Codes and Standards										Replace with Dan Bunszell (NG Lead)								
Elec Ops-15	Codes and Standards	Tim Deppmeyer	Girard Purdy	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Mutual Assistance										Replace with Dan Bunszell (NG Lead)								
Elec Ops-16	Mutual Assistance	Tim Deppmeyer	Kathy Lyford	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Business Continuity Support and Emergency Logistics										Replace with Dan Bunszell (NG Rep and Lead)								
Elec Ops-17	Logistics	Tim Deppmeyer	Jeff Merritt	Yes	X	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Electric Operations Miscellaneous										Replace with Dan Bunszell (NG Lead)								
Elec Ops-18	Electric Operations Miscellaneous	Kurt Demmer	Kathy Lyford	Yes	No	X	No	No	N/A		Kurt Demmer	Dan Bunszell						
Energy Solutions Delivery & Efficiency																		
ESD&E-1	Energy Efficiency Programs	Eric Stanley	Carol White	Yes	No	No	No	No	N/A		Bill Sherry	Carol White						
Sales/Support for Commercial, Industrial and Municipal Customers																		
ESD&E-2	Municipal Customers	William Sherry	Sean Mongan	Yes	No	No	No	No	N/A		Bill Sherry	Sean Mongan						
Energy Control & Supply																		
Energy Supply-1	Electric Network Control	Norm Gallagher	Mike Gallagher	Yes	No	No	No	No	N/A		Chico DaFonte	Mike Gallagher						
Energy Supply-2	Electric Load Forecasting	Chico DaFonte	Joseph Gredder	Yes	No	No	No	No	N/A		Chico DaFonte	Margaret Janzen						
Energy Supply-3	Energy Procurement Services	Chico DaFonte	Margaret Janzen	Yes	No	No	No	No	N/A		Chico DaFonte	Margaret Janzen						

Schedule A Service		Liberty Service Rep (per closing document)	NG Service Rep (per closing document)	Confirmation of							Approved By TSA Lead - Liberty	Approved By TSA Lead - NG	Attachments (Check if attached)						
				In Use	Changes in Service Rep	Changes in TSA Lead	Changes in Scope	Request to Terminate	Termination	Comments			Monthly Statements	TSA Scope Changes	Disputes, Invoice changes	Meeting minutes	Escalated Complaint	Updated org charts	
Energy Supply-4	Energy Procurement Consulting	Chico DaFonte	Margaret Janzen	Yes	No	No	No	No	N/A		Chico DaFonte		Margaret Janzen						
Energy Supply-5	Distributed Generation Services	Chris Brouillard	Kevin Kelly / Marie Jorda	Yes	No	No	No	No	N/A		Chico DaFonte		Margaret Janzen						
Project Management																			
Project Mgt-1	Project Management Services	Chris Brouillard	Daniel Glenning	Yes	No	No	No	No	N/A		Rich MacDonald		David Way						
Project Mgt-2	Cost Management Access	Linda Doering	Patrick Pensabene	Yes	No	No	No	No	N/A		Rich MacDonald		David Way						
Health, Safety & Environment (HS&E)																			
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training	Gaetan Mercier / Michael Knott	Timothy Woycik / Brian Varga / Stephanie Shepard	Yes	No	No	No	No	N/A		Michael Knott		Tim Woycik						
HS&E-2	Health and Safety Field Support	Gaetan Mercier / Michael Knott	Timothy Woycik	Yes	No	No	No	No	N/A		Michael Knott		Tim Woycik						
HS&E-3	Technical Training	Gaetan Mercier / Michael Knott / Mark Smith	Brian Varga	Yes	No	No	No	No	N/A		Michael Knott		Tim Woycik						
HS&E-4	Environmental Compliance	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	N/A		Michael Knott		Tim Woycik						
HS&E-5	Environmental Field Support	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	N/A		Michael Knott		Tim Woycik						
HS&E-6	Spill Control/Response	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	N/A		Michael Knott		Tim Woycik						
HS&E-7	Environmental Regulatory Support & Consultation	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	N/A		Michael Knott		Tim Woycik						
HS&E-8	Licenses, Permits and Orders	Gaetan Mercier / Michael Knott	TBD	Yes	X	No	No	No	N/A	Add Peter Harley (NG Rep)	Michael Knott		Tim Woycik						
Security																			
Security-1	Site Security Services	Gaetan Mercier / Michael Knott	Michael Amico	Yes	No	No	No	No	N/A		Michael Knott		Mike Amico						
Security-2	Security Consulting	Gaetan Mercier / Michael Knott	Michael Amico	Yes	No	No	No	No	N/A		Michael Knott		Mike Amico						
Security-3	NERC/NPCC- Reliability Compliance	Gaetan Mercier / Michael Knott	Vicki M. O'Leary	Yes	No	No	No	No	N/A		Michael Knott		Mike Amico						
Supply Chain and Inventory Management																			
Supply-1	Supply Chain Management	Rich Foley	Jim Swalec	Yes	No	No	No	No	N/A		Rich Foley		Jim Swalec						
Supply-2	Materials Management System Support	Rich Foley	Craig Dikeman	Yes	No	No	No	No	N/A		Rich Foley		Craig Dikeman						
Supply-3	Supplier Contracts	Rich Foley	Jim Swalec	Yes	No	No	No	No	N/A		Rich Foley		Jim Swalec						
Supply-4	Access to Seller Warehouses	Rich Foley	Craig Dikeman	Yes	No	No	No	No	N/A		Rich Foley		Craig Dikeman						
Supply-5	Fleet Services	Steve McCrodan	Bill Hilbrunner	Yes	No	No	No	No	N/A		Steve McCrodan		Bill Hilbrunner						
Customer Services Support																			
Customer Svc-1	Call Center Operations	Nicole Harris	Nancy Cianflone	Yes	No	No	No	No	N/A		Katy Cook		Nancy Cianflone						
Customer Svc-2	Meter Reading, Billing and Payment Processing	Nicole Harris	Nancy Cianflone / Christ	Yes	No	No	No	No	N/A		Katy Cook		Nancy Cianflone						
Customer Svc-3	Collections Process Support	Nicole Harris	Larry Frye	Yes	No	No	No	No	N/A		Katy Cook		Nancy Cianflone						
Customer Svc-4	New Business Administration	Bill Sherry	Brian Schuster / Joe Bas	Yes	No	No	No	No	N/A		Bill Sherry		Brian Schuster						
Customer Svc-5	Revenue Protection/Diversion & Investigation	Nicole Harris	Jeff Martin	Yes	No	No	No	No	N/A		Katy Cook		Nancy Cianflone						
Customer Svc-6	Customer Data Migration	David Carleton / Nicole Harris	Madalyn Hanley	Yes	X	No	No	No	N/A	Add Nancy Cianflone (NG Rep)	Katy Cook		Nancy Cianflone						
Customer Svc-7	Meter Data Services Support	Daniel Mahoney	Thomas Amerige / Micha	Yes	No	No	No	No	N/A		Katy Cook		Nancy Cianflone						
Regulatory Support																			
Reg-1	Regulatory Support - General	ChristiAne Mason	Michael Laflamme	Yes	No	No	No	No	N/A		ChristiAne Mason		Michael Laflamme						
Reg-2	Regulatory Reporting	Meera Reynolds	Jeanne Lloyd	Yes	No	No	No	No	N/A		ChristiAne Mason		Michael Laflamme						
Records Management																			
Records-1	Identification of Books and Records	TBD	Sharareh Goldsmith	Yes	X	X	No	No	N/A	Add Sarah Knowlton (Liberty Rep and Lead)	Sarah Knowlton		Sharareh Goldsmith						
Records-2	Separation and Transfer of Books and Records	TBD	Sharareh Goldsmith	Yes	X	X	No	No	N/A	Add Sarah Knowlton (Liberty Rep and Lead)	Sarah Knowlton		Sharareh Goldsmith						
IT Transition Services																			
IT-1	Business Application Services	David Carleton	Donald Stahlin	Yes	No	No	No	No	N/A		David Carleton		Madalyn Hanley						
IT-2	Collaboration Services (E-Mail)	David Carleton	Paul Circolone / Andy G	Yes	No	No	No	No	N/A		David Carleton		Madalyn Hanley						
IT-3	Data Centers	David Carleton	Paul Circolone / Andy G	Yes	No	No	No	No	N/A		David Carleton		Madalyn Hanley						
IT-4	Client Services	David Carleton	Duane Bloomfield / Harc	Yes	No	No	No	No	N/A		David Carleton		Madalyn Hanley						
IT-5	Contracts and Licenses	David Carleton	Robert Lorkiewicz	Yes	No	No	No	No	N/A		David Carleton		Madalyn Hanley						
IT-6	Infrastructure Services	David Carleton	Paul Circolone / Earl Bris	Yes	No	No	No	No	N/A		David Carleton		Madalyn Hanley						
IT-7	Networking Support	David Carleton	Ed Brodsky / Alex Scher	Yes	No	No	No	No	N/A		David Carleton		Madalyn Hanley						
IT-8	IS Energy Management Systems (EMS)	David Carleton	Bill Mays	Yes	No	No	No	No	N/A		David Carleton		Madalyn Hanley						
IT-9	Security Services	David Carleton	Mike Andreozzi	Yes	No	No	No	No	N/A		David Carleton		Madalyn Hanley						

x = Comments

Schedule A Service		Liberty Service Rep (per closing document)	NG Service Rep (per closing document)	In Use	Changes in Service Rep	Changes in TSA Lead	Changes in Scope	Request to Terminate	Confirmation of Termination		Attachments (Check if attached)					
									Comments	Monthly Statements	TSA Scope Changes	Disputes, Invoice changes	Meeting minutes	Escalated Complaint	Updated org charts	
General Protocol Correspondence, Invoices, Notices and other Communication											<input type="checkbox"/>					
Human Resources																
HR-1	Payroll Services	Mark Smith / Linda Doering	Laurie Hare	Yes	X	No	No	No	N/A	Remove Linda Doering (Liberty Rep)						
HR-2	Employee Benefits	Mark Smith	Lori Santoro	Yes	No	No	No	No	N/A							
HR-3	Pension Administration	Mark Smith	Lori Santoro	Yes	No	No	No	No	N/A							
HR-4	Labor Relations Support	Mark Smith	Thomas Ryan	Yes	No	No	No	No	N/A							
HR-5	Staffing Support	Mark Smith	Maryjane Baer	Yes	No	No	No	No	N/A							
Financial Services				Yes	No	No	No	No	N/A							
Fin-1	Financial Reporting	Linda Doering	Ron Boches	Yes	No	No	No	No	N/A							
Fin-2	Accounting Consulting	Linda Doering	Mike Wald	Yes	No	No	No	No	N/A							
Fin-3	Financial Training Service	Linda Doering	Mike Wald	Yes	No	No	No	No	N/A							
Fin-4	Accounts Payable Processes	Linda Doering	John Napolitano	Yes	No	No	No	No	N/A							
Fin-5	Accounts Payable Consulting	Linda Doering	John Napolitano	Yes	No	No	No	No	N/A							
Fin-6	Cash Management	Linda Doering	Chris DiGilio	Yes	No	No	No	No	N/A							
Fin-7	Tax Consulting Services	Susan Wan	Arthur Kiperberg	Yes	No	No	No	No	N/A							
Fin-8	Property Tax Services	Linda Doering	Paula Leaverton	Yes	No	No	No	No	N/A							
Fin-9	Claims Handling/Investigation	Paul Kinch	Joseph Weber	Yes	No	No	No	No	N/A							
Operations				Yes	No	No	No	No	N/A							
Gas Ops-1	Network Strategy Support and Planned Major Maintenar	Chris Brouillard	Tom Bennett	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-2	Operations Regulatory Support	Tim Deppmeyer	Susan Fleck	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-3	Emergency Maintenance Engineering & Technical Servi	Chris Brouillard	John Flint	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-4	Gas Field Crew Dispatching and Scheduling	Norm Gallagher	Gary Bennett	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-5	Mandated Programs, including Leak Survey Support	Richard MacDonald	Joseph Basic	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-6	Maps & Records	Chris Brouillard	Joseph Basic	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-7	LNG Compliance and Training	Norm Gallagher	Frank Su	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-8	Gas Engineering and Design	Chris Brouillard	Tim Small	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-9	Quality Assurance/Analysis & Process Improvement	Tim Deppmeyer	Don Cordone	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-10	Gas Support Services/Workload Planning	Rich MacDonald	Joseph Basic / Mike Bruno	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-11	Gas Meter Operations/Meter Shop	Bryan McCallum / Rich MacDonald	Ron Johnson	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-12	Customer Meter Support	Rich MacDonald	Christopher Gibb / Robert Preshong	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-13	Gas Reliability Planning	Chris Brouillard	John Stavrakas	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Contr	Chris Brouillard	Tim Small	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-15	Codes and Standards	Tim Deppmeyer	Robert Wilson	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-16	Ops Misc	Mike Knott	Pat Burns	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Ops-17	Mutual Assistance - Gas Emergencies	Tim Deppmeyer	John Flint	Yes	No	X	No	No	N/A	Replace with Daniel McNamara (NG Lead)						
Gas Supply-	Gas Control	Norm Gallagher	Tom Amerige	Yes	No	No	No	No	N/A							
Gas Supply-	Gas Procurement Services - General	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	N/A							
Gas Supply-	Energy Transactions	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	N/A							
Gas Supply-	Gas Load Forecasting	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	N/A							
Gas Supply-	Gas Procurement Consulting	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	N/A							
Gas Supply-	Gas Procurement Miscellaneous	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	N/A							
Energy Solutions Delivery & Efficiency																

Schedule A Service		Liberty Service Rep (per closing document)	NG Service Rep (per closing document)	In Use	Changes in Service Rep	Changes in TSA Lead	Changes in Scope	Request to Terminate	Confirmation of Termination	Comments	Attachments (Check if attached)					
											Monthly Statements	TSA Scope Changes	Disputes, Invoice changes	Meeting minutes	Escalated Complaint	Updated org charts
ESD&E-1	Energy Efficiency Programs	Eric Stanley	Carol White	Yes	No	No	No	No	N/A		<input checked="" type="checkbox"/>					
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal (	William Sherry	Sean Mongan	Yes	No	No	No	No	N/A							
Project Management																
Project Mgt-1	Project Management Services	Rich MacDonald / Chris Broulliard	Daniel Glenning	Yes	No	No	No	No	N/A							
Project Mgt-2	Cost Management Access	Linda Doering	Patrick Pensabene	Yes	No	No	No	No	N/A							
Health, Safety & Environment (HS&E)																
HS&E Regulatory Monitoring, Reporting, Compliance, and Training			Timothy Woycik / Brian Varga / Stephanie Shepard	Yes	No	No	No	No	N/A							
HS&E-1	Health and Safety Field Support	Gaetan Mercier / Michael Knott	Timothy Woycik	Yes	No	No	No	No	N/A							
HS&E-2	Technical Training	Gaetan Mercier / Michael Knott	Brian Varga	Yes	No	No	No	No	N/A							
HS&E-3	Environmental Compliance	Gaetan Mercier / Michael Knott / Mark Smith	Peter Harley	Yes	No	No	No	No	N/A							
HS&E-4	Site Investigation and Remediation	Gaetan Mercier / Michael Knott	Michele Leone	Yes	No	No	No	No	N/A							
HS&E-5	Environmental Field Support	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	N/A							
HS&E-6	Spill Control/Response	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	N/A							
HS&E-7	Environmental Regulatory Support & Consultation	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	N/A							
HS&E-8	Licenses, Permits and Orders	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	N/A							
HS&E-9	Security															
Security-1	Site Security Services	Gaetan Mercier / Michael Knott	Michael Amico	Yes	No	No	No	No	N/A							
Security-2	Security Consulting	Gaetan Mercier / Michael Knott	Michael Amico	Yes	No	No	No	No	N/A							
Supply Chain and Inventory Management																
Supply-1	Supply Chain Management	Rich Foley	Jim Swalec	Yes	No	No	No	No	N/A							
Supply-2	Materials Management System Support	Rich Foley	Craig Dikeman	Yes	No	No	No	No	N/A							
Supply-3	Supplier Contracts	Rich Foley	Jim Swalec	Yes	No	No	No	No	N/A							
Supply-4	Access to Seller Warehouses	Rich Foley	Craig Dikeman	Yes	No	No	No	No	N/A							
Supply-5	Fleet Services	Steve McCrodan	Bill Hilbrunner	Yes	No	No	No	No	N/A							
Customer Services Support																
Customer Svc-1	Call Center Operations	Nicole Harris	Nancy Cianflone	Yes	No	No	No	No	N/A							
Customer Svc-2	Meter Reading, Billing and Payment Processing	Nicole Harris / Daniel Mahoney (Meter Data Services)	Nancy Cianflone / Christopher Gibb (Meter Data Services)	Yes	No	No	No	No	N/A	Meter Data Services included in Customer Svc-2						
Customer Svc-3	Collections Process Support	Nicole Harris	Larry Frye	Yes	No	No	No	No	N/A							
Customer Svc-4	New Business Adminstration	Bill Sherry	Brian Schuster / Joe Basic	Yes	No	No	No	No	N/A							
Customer Svc-5	Revenue Protection/Diversion & Investigation	Nicole Harris	Jeff Martin	Yes	No	No	No	No	N/A							
Customer Svc-6	Customer Data Migration	Nicole Harris	Madalyn Hanley	Yes	X	No	No	No	N/A	Add David Carleton (Liberty Rep) and Nancy Cianflone (NG Rep)						
Regulatory Support																
Reg-1	Regulatory Support - General	ChristiAne Mason	Michael Laflamme	Yes	No	No	No	No	N/A							
Reg-2	Regulatory Reporting	Robert Campbell	Ann Leary	Yes	No	No	No	No	N/A							
Records Management																
Records-1	Identification of Books and Records	TBD	Sharareh Goldsmith	Yes	X	X	No	No	N/A	Add Sarah Knowlton (Liberty Rep and Lead)						
Records-2	Separation and Transfer of Books and Records	TBD	Sharareh Goldsmith	Yes	X	X	No	No	N/A	Add Sarah Knowlton (Liberty Rep and Lead)						
IT Transition Services																
IT-1	Business Application Services	David Carleton	Donald Stahlin	Yes	No	No	No	No	N/A							
IT-2	Collaboration Services (E-Mail)	David Carleton	Paul Circolone / Andy Gould	Yes	No	No	No	No	N/A							
IT-3	Data Centers	David Carleton	Paul Circolone / Andy Gould	Yes	No	No	No	No	N/A							
IT-4	Client Services	David Carleton	Duane Bloomfield / Harold Pinsker	Yes	No	No	No	No	N/A							
IT-5	Contracts and Licenses	David Carleton	Robert Lorkiewicz	Yes	No	No	No	No	N/A							
IT-6	Infrastructure Services	David Carleton	Paul Circolone / Earl Briggs	Yes	No	No	No	No	N/A							
IT-7	Networking Support	David Carleton	Ed Brodsky / Alex Scherer	Yes	No	No	No	No	N/A							
IT-8	IS Energy Management Systems (EMS)	David Carleton	Bill Mays	Yes	No	No	No	No	N/A							
IT-9	Security Services	David Carleton	Mike Andreozzi	Yes	No	No	No	No	N/A							

x = Comments